



1. Preface

Muhr Metalltechnik GmbH specializes in the development of stamped body parts and welded assemblies for the automotive industry. Leading global automotive manufacturers and suppliers of automotive components rely on our many years of experience in the industry. Muhr Metalltechnik GmbH has a comprehensive quality management system certified according to IATF 16949.

To secure the future of the company, the high quality of all processes and their results as well as continuous improvement in accordance with customer expectations, applicable standards and legal requirements are necessary.

2. Corporate mission statements

Customers:

Our customers determine the success and continued existence of our company. We therefore want to be a reliable and consistent partner for our customers. Customer satisfaction secures our future through new projects and orders. We want to recognize the wishes and future tasks of our customers at an early stage and solve them reliably. Our customers expect professional development concepts, services and a permanent further development of our products.

Our customers need a strong, reliable business partner who offers them future-oriented, high-quality products in the automotive sector.

We want to achieve this by fulfilling customer requirements, a low error rate and high adherence to delivery dates.

Employees:

An important component is the use of competent, authorized and committed employees. The qualification, information and motivation of all employees is a fundamental prerequisite for our corporate success.

Our employees want to work for a company that offers them excellent opportunities for their personal and professional development in a promising business environment.

They value recognition of their achievements and social competence from their superiors, as well as job security. By setting targets, we commit ourselves to continuous improvement. Each employee is responsible for implementing this policy in his or her area of responsibility.

The quality policy is publicly available to all employees and is lived by all managers.



Zero-defect philosophy:

Muhr Metalltechnik GmbH is committed to the zero-defect philosophy.

Quality is based on measurability and transparency, therefore problems and recognized errors are addressed openly, they are opportunities for innovation and improvement for us. Every employee has the duty and the right to contribute to the recognition of errors and their elimination and to produce perfect quality as well as to avoid or reduce environmental impacts. Priority is given to defect prevention over defect detection.

Suppliers:

We want to be a reliable and consistent partner not only for our customers, but also for our suppliers. We maintain an open and honest relationship with each other and support our suppliers in the pursuit of common quality goals. Our supplier selection is not based on price alone but on a good, communicative and fair partnership to guarantee our quality goals in the long term.

Continuous improvement:

The principles of this quality policy are an integral part of our integrated management system and thus also of our corporate philosophy.

The high level of customer satisfaction thus achieved is both a confirmation and an incentive. Feedback from our customers and the results of internal and external audits provide the basis for continuous improvement of our integrated management system.

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gez.: M. Muhr (CEO), B. Münch (QMB)